

Temporary Shipping Delay Notice - October 2025

To our Partnered Offices,

We wanted to inform you that we are currently experiencing extended shipping delays from both FedEx and UPS on packages returning to our logistics center from our manufacturing facility.

As a result, please allow an additional **2 to 3 business days** beyond our normal turnaround times for most cases:

- For digital modeless cases: Allow 7-9 business days
- For digital cases that require models: Allow 9-11 business days
- For traditional impression cases: Allow 9-11 business days

We sincerely apologize for the inconvenience this may cause and appreciate your understanding as we work through these challenges. We expect these delays to continue for at least the next several weeks and will provide immediate updates should there be any changes to this timeline.

Thank you for your patience and continued partnership.

Sincerely,

Royal Dental Labs, Inc.